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SAFETY

State of New Hampshire

DEPARTMENT OF SAFETY
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The Honorable Christopher T. Sununu
Governor of the State of New Hampshire
Concord, New Hampshire

June 2, 2020

Dear Governor Sununu:

It has been an honor and privilege to serve the citizens of our great state for the past nine-plus years. I write to inform you of my resignation from my position as Assistant Commissioner at the Department of Safety as of Tuesday, June 30, 2020.

During my tenure, I am proud to have served in three of the state's key roles. This includes the Director of Fire Standards and Training and the Bureau of EMS, the nine months I ran both the Fire Academy and Homeland Security simultaneously, as well as being part of your team as the Director of Homeland Security and Emergency Management and Assistant Commissioner for the Department of Safety. All of these positions have been extremely challenging and tremendously rewarding all at the same time.

Serving as a public safety official during your administration has been one of the great honors of my life and as I tender my resignation, I would like to express my sincere appreciation. In leading the state through 17 national disasters and 5 states of emergency including the most recent response to the COVID pandemic, I have never felt more resourced and fully supported.

As I reflect on a few of the accomplishments we had over the past nine years, I depart with a great sense of pride. Some of the noteworthy accomplishments include:

- Under your leadership, the COVID response has been as effective and efficient as any state in the nation.

Homeland Security and Emergency Management

- Customer service to our citizens and communities has always been paramount to me. It amazed all of us at Homeland Security and Emergency Management when we received a superlative 92% customer satisfaction rating and 87% State partner satisfaction rating, with a 0% unsatisfactory ratings among either group during our LBA Performance Audit Survey.
- Achieved and maintained New Hampshire's first successful completion of nationally graded nuclear power plant full-scale exercise with no Area Requiring Corrective Action (ARCA). In fact, FEMA/NRC has not issued an exercise ARCA since I joined the agency.
- Increased Homeland security and emergency management training to locals and state partners by 73% and exercises by 84% respectively.
- Implemented an innovative approach to LEAN that evolved mini- LEAN event for process improvement agency-wide.
- Became the 2nd state nationwide to receive federal approval to certify Hazard Mitigation plans for locals.

- Successfully negotiated a NH economic package with Vermont Yankee for southwest NH businesses when the power plant closed.
- Received commendations from FEMA and the NH Police Standards Training Council.

Fire Academy and Bureau of EMS

- Achieved record-breaking customer satisfaction feedback for the Fire Academy and Bureau of EMS during my time as Director. Recognized by the fire service for significantly dramatic increases in training, customer service, and positive interaction with the agency.
- Increased training by more than 100,000 hours and successfully addressed critical training needs at all levels.
- Eliminated course waiting lists with lengths up to 2 years and increased programs offered by the organization.
- Garnered support for funding for North Country Training Facility, and completed project years ahead of schedule..
- Received NH Fire Service Award of Excellence

I have also, enjoyed my involvement at the national and international level where I was fortunate enough to have been elected as the National Chair representing all Homeland Security Advisors across the country as well as the United States Co-Chair for the International Emergency Management Group.

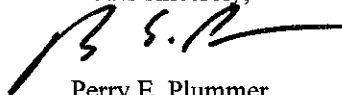
One of our greatest accomplishments has to be the work we put into keeping our schoolchildren safe. This included:

- The development of the States' School Safety program.
- In-person school safety assessment program covering all k-12 schools.
- The publishing of the nationally recognized NH School Safety Task Force Report and implementation strategy.

It has been a GREAT ride; however, after 34 years in public safety serving the citizens of Dover and the State of New Hampshire, I feel it is time for me to pass the torch to someone else.

I will be forever grateful for the opportunity to work under your leadership and wish you, Commissioner Quinn, and the entirety of state government all the best for the future.

Yours sincerely,



Perry E. Plummer
48 Varney Road
Dover, NH 03820

CC: Commissioner Quinn