

OFFICE OF PROFESSIONAL LICENSURE AND CERTIFICATION
STATE OF NEW HAMPSHIRE

121 South Fruit Street
Concord, N.H. 03301-2412
Telephone 603-271-2152



January 3rd, 2020

Dear Governor Sununu,

I would like to submit my resignation from the position of Executive Director of the Office of Professional Licensure and Certification (OPLC) for personal and professional reasons. I request that this resignation becomes effective on February 1st, 2020. I appreciate being provided the opportunity to serve as Executive Director for the last six months and regret that I will not complete the full one year term of this position I was appointed and confirmed for.

During the last six months, the OPLC has been able to make significant changes and progress towards providing more effective and efficient organizational support to the 172,000 licensees that are issued/maintained each year to include instituting and revamping key internal agency organizational process and procedures long absent, coordinating with key Legislators to provide inputs to proposed legislation to correct longstanding bureaucratic redundancies and inefficiencies , working with the Administration and fellow Departments to provide coordinated inputs to a needed Executive Order that ensures necessary licensing to best support NH Medicaid to Schools programs and for submitting actions for upcoming Fiscal Committee review and Governor and Executive Council review and approval to significantly improve OPLC's information technology capabilities and customer service of on-line licensing , its fiscal budgeting and accountability in key areas and needed infrastructure and other improvements to better serve the people of New Hampshire.

I would like to thank my fellow Department Heads, Commissioners and Directors for their mentorship and support of my efforts and for the members of the Administration and the Legislature for their unceasing efforts on my and OPLC's behalf. I would also like to thank the leadership, staff and workforce of OPLC for support of me and their individual and collective efforts and work on behalf of the State and people of New Hampshire.

Very Respectfully,

A handwritten signature in black ink, appearing to read "D. Grosso", written over a horizontal line.

David L. Grosso
Executive Director
Office of Professional Licensure & Certification